ANGÉLICA INFANTE-GREEN
Commissioner

DR. JAVIER MONTAÑEZ
Superintendent

Providence Schools

Addendum #1

Providence Schools District-wide Incident Report Management Software

Issue Date: Friday, June 9, 2023

Bids Due: Thursday, June 22, 2023 at 1:00PM

1. Should vendors withhold pricing until a later date in the evaluation / selection process, or should pricing be submitted with proposals?

   Yes, price should be submitted.

2. How many concurrent users will access the system at the same time?

   10

3. What are your expectations of the Skyward data integration?

   Please provide as much detail as possible. Daily download/import of student information for search purposes.

4. One question- does the district require a **physical** copy to be mailed to the office for our submission or can we provide it digitally via email or secure file transfer?

   Follow the instructions on the bid package. Do not email bid.

5. Who is the current incident report management software provider or vendor?

   None

6. Would the District like pricing in a specific format? Or is a Cost Proposal template or form available?

   1 year / 3 year / 5 year

7. How many platform administrators will need access to the system?

   Over 100

8. How many total users will utilize the platform?

   10 must be concurrent users.

9. Some of the CAD and RMS questions are identical; please confirm we should repeat our responses in both charts.

   Yes, that would be acceptable.

10. Our product is not a CAD product; can you please provide clarification on what the CAD section is trying to uncover related to a product's functionality?

    District may want in the future to use such a feature but not required at this time.

11. Can you provide more information about what is meant by CAD?

    Computerized Aid Dispatch.

12. How product supports the scheduling setup of recurring or directed patrols.

    None.

13. How will law enforcement utilize the platform?

    Only SRO's will be able to access reports under their school jurisdiction.

14. What kind of property management will be needed by the District?

    Lost and Found

15. Will imported names in a master name database be users who have access to the platform?

    Yes, but we would like to use SSO.

16. Please confirm that electronic signatures are acceptable to the District.

    Yes

17. The two-year performance period begins on July 1, 2023. The RFP indicates that awards will be made within ninety (90) days of the proposal opening. What is the expected start date or timeframe for service implementation?

    July

18. Is there a standard cost proposal format that should be used?

    1 year / 3 year / 5 year

19. How does the district intend for the Skyward Portal to be used within the reporting/tip system? What would the vendors responsibilities be with the Skyward Portal?

    The district would manage that portion, but the system needs to have the ability to accept nightly downloads of student information.

20. What type of interfacing is being requested as it relates to our system?

    Web-based